



HARRING DOORS

WOOD STILE & RAIL SPECIALISTS

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Fax: (519) 644-2520
www.harringdoors.com

Harring Doors will provide a three-year warranty for EXTERIOR doors.

Harring Doors must factory finish [pre-finish or prime] the product.
If doors are not factory finished, the warranty is void.
An owner maintenance program [regarding the finish] is required. See below.

Qualifications:

1. Maximum door size = 42" x 96"
2. Minimum size for stiles and top rail = 5" door over 36" wide = 5 1/2"
3. Minimum size for bottom rail = 10" door over 36" wide = 12"
4. Dual wood species at exterior applications will void the warranty
5. Dual finish at exterior applications will void the warranty
6. Job site fitting will not be permitted
7. Outswing doors require metal flashing at top of door
8. Exterior caulk must be used on lights and hardware.
9. An overhang of four feet [4'] must be maintained from the exterior face and edge of the door[s]
10. Prolonged exposure to extreme atmospheric conditions [heat-sunlight-moisture etc.] may limit the warranty
11. Concealed Vertical Rod exit devices will void the warranty
12. Plank doors at exterior locations will void warranty
13. Red Oak doors at exterior locations will void warranty
14. Utilizing solid lumber stiles will void the warranty
15. An owner maintenance [regarding the finish] program is required. See below.

Recommended Exterior Application Species: White Oak Mahogany Cherry Pine Walnut Fir

The owner maintenance program **must** begin no more than six [6] months after installation.

Keep the maintenance program simple, and stick to a schedule.
Early May and mid-October should be periods of time with moderate temperatures and low humidity.

If the finish deteriorates, the wood will be exposed to atmospheric conditions that will cause moisture levels, within the wood, to vary ...which will cause the wood to move. Warp, twist, joint separation, and operational issues will be inevitable. Properly maintaining the topcoat will help prevent these issues.

The stain grade maintenance program should exist as follows:

- the door(s) should be GENTLY sanded with a 220 grit sand paper
- the door(s) should be wiped down with a damp cloth and allowed to air dry
- the door(s) may receive a generous topcoat application and allowed to air dry
- Application amount and dry time will depend on the topcoat manufacture's specifications and directions for use. Depending upon the directions for use, a second application may or may not be necessary.

Five sides of the door should receive the treatment. Only the bottom may be excluded.

The sanding of the door is designed to prepare the door to take an additional topcoat, not to repair scratches, gouges, or other cosmetic issues that may exist from everyday use.

When purchasing the topcoat material, please inform the seller of the wood species of the doors. Compatibility may or may not be an issue.

Exterior doors with a painted surface should receive a topcoat of paint annually or bi-annually if the prior year's paint is found to exist in excellent condition after a careful inspection.

Customer service staff members are available to answer any question[s].
Please contact us [888] 689-0683 or harring@harringdoors.com



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Excluded from this warranty:

1. Natural variations in the color and texture of the wood components

Tolerances:

1. Prefit tolerances shall be $\pm 1/16$ " for width, height, and thickness
 2. Factory hardware preparation tolerance for all hardware shall be $1/32$ "
 3. Warp will not be considered a defect unless it exceeds $1/4$ " in the plane of the door itself
 4. For doors $1\ 3/4$ " and thicker; warp will not exceed $1/4$ " in doors 42" x 84" or smaller
 5. Warp does not refer to the relationship of the door to the frame, jamb, wall, or adjacent door
- Harring Doors reserves the right to defer any action or claim for warp or telegraphing for up to 12 months to allow for the door to acclimate to the temperature and humidity conditions of the permanent location.

IMPORTANT:

Site conditions and all items/issues relative to installation are not in the control of Harring Doors. The doors must be stored, handled, finished, and installed in strict accordance with the provisions set forth in Appendix One [1] of this warranty. Failure to follow the conditions set forth in Appendix One will void the warranty.

All products manufactured by Harring Doors are warranted to be free from defects in material and workmanship which would render said products unserviceable or unfit for use of the original intent. This warranty extends from the original ship date. Any claim should be processed through the intermediate supplier, in writing, within 5 days of identifying a problem.

LIABILITY:

Harring Doors liability to the repair or replacement of defective or non-conforming products, or financial credit to a degree thereof, is solely determined by Harring Doors. If a product becomes defective after installation, Harring Doors agrees to pay a reasonable amount to solve the issue. Work such as machining, finishing, removing, and re-hanging and all costs relative, must be discussed and agreed upon before Harring Doors will participate and continue with the warranty. If the defect, for which a product is rejected, was visible and apparent before installation, Harring cannot be responsible for any removal, re-hanging, or refinishing charges.

INSPECTION REQUIREMENT:

Due to our products being shipped to various regions, we must impose upon the purchaser the inspection of all products within a period of 30 days. Any claim for defects must be made in writing [harring@harringdoors.com] within five [5] days of noticing the issue in question. No claim under this warranty shall be accepted unless the foregoing notice has been given.